

Good to
Know!



Information about your Metropolitan Pharmacy.

Your airport pharmacy in
Frankfurt, Munich, Berlin, Hamburg and Düsseldorf.



Our Corporate Philosophy

At Germany's five largest airports in Frankfurt, Munich, Berlin, Hamburg and Düsseldorf, thousands of people meet every day. Here you will find the Metropolitan Pharmacy, which we simply call MET. 120 employees are responsible for perfect pharmaceutical care and a safe drug supply. Therefore we are in multiple locations at the different airports. In Frankfurt, Munich and Düsseldorf we are even located in the transit area.

Patient Consultation and Service

Providing patient care is our number one priority. Our staff speaks more than 10 languages and has special qualifications and additional trainings. Make an individual appointment at your convenience with our dermocosmetic consultant, nutritionist, travelmed specialist or diabetes consultant.

Some special services we offer:

- Advice on travelling and vaccinations
- Compiling first-aid-kits
- Blood level determination
- Qualified nutritional and dietary advice
- Assisting patients with diabetes
- Skin analysis and advice on your skin type
- Environmental analysis
- Advice on homeopathic and natural remedies



Medicine and More

All our pharmacies offer you an exceptional range of prescription and over the counter medicines.

If your product happens to be out of stock, we can order it to arrive within two hours. We will even deliver to your gate, if possible.

Pharmaceutical Care

As the owner of our customer card called METcard you will benefit from the documentation of all medicines you have purchased. All possible interactions with newly prescribed or purchased remedies will be detected immediately. With a short look at your customer file we can help instantly if you need any information regarding your medication.



Vitality and Fitness

For more vitality and increased wellness our pharmacies offer high-quality products and services:

- A large selection of vitamins, minerals and special dietary supplements
- Nutritional supplements for athletes
- A wide selection of the latest equipment in our technical center
- In-depth nutritional advice and health checks in our pharmacies (by special appointment)

Our own brand METvital covers a broad range of dietary supplements. METvital Anti-Jetlag, for example is a special blend of nutrients, developed by our nutritionist for frequent flyers.

Our METvital Arthro Schutz Premium is available in pharmacies throughout Germany. The products are inexpensive and formulated according to the latest scientific findings.

Please ask for our brochure.





Protection and Prevention

Thanks to our central locations at international airports we offer numerous advantages to tourists and frequent travelers.

In addition to our extensive assortment of products for travelers we offer you special consultations and other services at any time.

- Database-assisted travelling and vaccination advice in cooperation with the Center for Travel Medicine.
- Compiling first-aid-kits for your particular country of destination.
- Consultation on insect repellents and sunscreen products
- „Travel specials“, like flight socks, eardrops for diving, insulated medication travel bags for diabetics and more



Beauty and Care

Healthy skin is beautiful. Discover the latest tips and trends in the beauty section and get enchanted by our range of international and innovative cosmetic brands.

Consult with our experts with or without an appointment. We will develop your special skin care concept, which will let your skin look not only well cared for and healthy, but also fresh and relaxed.

A selection of our cosmetic brands

(depending on location of the branch)

ANNEMARIE BÖRLIND NATURAL BEAUTY	LIERAC PARIS	Dr. Hauschka 	NUXE
Avène	VICHY	CAUDALÍE	an .müt tripop dermis [®]
WELEDA	DARPHIN PARIS	<i>La mer</i> 	BIODERMA LABORATOIRE DERMATOLOGIQUE
Eucerin[®]	 RENE FURTERER PARIS	DOCTOR BABOR	
 SKINCEUTICALS	LA ROCHE-POSAY	L'OCCITANE	



Reliable Partner

The Metropolitan Pharmacy is the business partner of numerous international companies. You can benefit from our know-how. We will make individual arrangements according to the requirements of your company.

The MET is partner of:

- International airlines
- Numerous companies on the airport campus
- More than 50 medical practitioners in Germany
- Hospitals
- Health Insurance Providers



We are QM-certified of:
DIN EN ISO 9001:2015

Your contact: muc@metropolitan-pharmacy.com

Worldwide Competence – Medicine Import

Medicines from all over the world are quickly and cost-effectively imported via our subsidiary company, the METinternational OHG, at Munich airport, according to § 73/3 AMG (individual import). Custom clearance of the arriving products is no problem at Munich Airport even on weekends.

At the airport we offer you the best connections worldwide und you can benefit from our location. You can simply contact our specialists at the international department, who refer to various country-specific pharmaceutical lists and international databases to respond to your individual questions.

Our team will gladly assist you:

- Telephone hotline:
+49 89 978802-100
- Fax:
+49 89 978802-106
- Email:
info@metinternational.de

Medical Export

We will provide you with information on the export of medicines at all our locations.



Delivery Service

Within and around our airports we deliver directly to your office, to the airline lounge and, if necessary, even to the aircraft. For owners of our METcard this service is free of charge. Please contact one of the pharmacies for more information on our delivery service, depending on the location of the branch.

Easy-Order & Pick-Up Service

Via phone, email or fax you can preorder your product at any time and pick it up yourself conveniently and comfortably at a later time. We will contact you when your order is ready for collection.



Worldwide access on www.metropolitan-pharmacy.com

You will find all information about our pharmacies, current promotions and interesting health-related topics on our website:

www.metropolitan-pharmacy.com

You can conveniently order pharmaceutical and cosmetic products as well as dietary supplements through our online shop:

shop.metropolitan-pharmacy.com

Unbeatable Benefits with our Customer Card

In our pharmacies you get more value for your money

With your METcard you receive a discount of 10% on over-the-counter medicines and drugstore products.

When you shop at the Metropolitan Pharmacy we add points, called METpoints, to your account. You can spend them on attractive rewards or select to receive a voucher. You can collect METpoints on all our products with the exception of prescription medicines. The value of every METpoint is 10 Cent.

When you collect 500 METpoints you will receive a voucher of 50€!

METcard „premium member“

Our „black card“ with all the benefits is available for customers who earn at least 1000 METpoints per year. These are your additional advantages:

- Travel Check - once a year we check your first-aid-kit.
- Advice on the vaccinations required for your trip, free of charge
- Once a year, at no charge: cholesterol check, analysis of body-fat, skin analysis
- Guaranteed express order and delivery service
- Automatic debit transfer or invoice on demand
- Personal invitation to our promotion days
- Our METaktiv magazine, available every 2 weeks, free of charge (while supplies last)

Customer Card Application

Simply fill in the application form, contact the Metropolitan Pharmacy at your Airport and start saving right away with your own METcard!

☐ Yes, I work at the airport in Frankfurt / Munich / Berlin / Hamburg / Düsseldorf

name / first name

street / Nr.

postal code / town

birthday

telephone (mobile phone, if possible)

e-mail

company / department

number of METcard

Consent

With my signature I agree to the collection, processing and use of my data by Metropolitan Pharmacy and the transfer of data to pharmacies of the „Metropolitan Pharmacy Group“*. My consent includes all the data concerning medication, drugs and other products that I have received or acquired at the Metropolitan Pharmacy. The pharmacies belonging to the „Metropolitan Pharmacy Group“ can be found at <http://www.metropolitan-pharmacy.de/de/ihre-metropolitan.html>.

„Metropolitan Pharmacy Group“ is an alliance of legally independant pharmacies. I agree, that in the case of change of ownership, my data can be processed by the future owner to the extent of my prior consent.

My consent can be retracted at any time. This revocation of consent can be declared to any Metropolitan Pharmacy.

Date Signature

☐ Yes, I want to receive the newsletter of the Metropolitan Pharmacy Group (Participating pharmacies can be found at: <http://www.metropolitan-pharmacy.de/de/ihre-metropolitan.html>) by email to my electronic mail adress, as stated above, to be informed about special events and offers of the Metropolitan Pharmacy Group and the respective Metropolitan Pharmacy. This consent can be retracted at any time.

* The „Metropolitan Pharmacy Group“ is a cooperation of independently acting, owner-managed pharmacies that are called „Metropolitan Pharmacy“ (see : <https://www.metropolitan-pharmacy.de/de/ihre-metropolitan.html>).It is not a registered company in the legal sense.

For Best Service

Hand in this application at your Metropolitan Pharmacy and you will receive your personalized METcard. Experience for yourself our extensive service, competent advice and our wide selection of products.

If there is no MET around, you can send us your application form by mail.

Postage
Paid

Metropolitan Pharmacy

Postfach 24 13 55
85356 München

Your Direct Contact:

Apotheke am internationalen Flughafen Frankfurt

Open daily from 6:30 a.m. to 9:00 p.m. (Terminal 1)
from 6:30 a.m. to 9:30 p.m. (Terminal 1/Transit Z)
from 7:00 a.m. to 9:00 p.m. (Terminal 2)

Terminal 1/B (Shopping Boulevard)

Terminal 1 (Transit Z Non-Schengen)

Terminal 2 (Shopping Plaza)

Tel.: +49 69 695807-0

FRA@metropolitan-pharmacy.com

Apotheke am internationalen Flughafen München

Open daily from 6:30 a.m. to 9:00 p.m. (T1, T2 Arrival; T2 G30)
from 7:30 a.m. to 9:00 p.m. (T2 H30)

Terminal 1 (München Airport Center)

Terminal 2 (Public Area) Arrival

Terminal 2 (Transit) Gate G30 Schengen

Terminal 2 (Transit) Gate H30 Non-Schengen

Tel.: +49 89 978802-200

MUC@metropolitan-pharmacy.com

Apotheke im Flughafen Berlin

Open daily from 9:00 a.m. to 6:00 p.m.

Ebene 0 (public area), Ebene 1 (security area)

Tel.: +49 030 60917894-0

BER@metropolitan-pharmacy.com

Apotheke am internationalen Flughafen Hamburg

Open Mo to Fr from 7:00 a.m. to 9:00 p.m.

Sa, Su & Holidays from 8:00 a.m. to 9:00 p.m.

Airport Plaza (Arrival)

Tel.: +49 40 50049-336

HAM@metropolitan-pharmacy.com

Apotheke am internationalen Flughafen Düsseldorf

Open daily from 6:30 a.m. to 9:00 p.m.

Airport-Arkaden

Gate C (Transit)

Tel.: +49 211 421652-20

DUS@metropolitan-pharmacy.com

The current trading hours could vary, please consult the relevant pages on our website.

www.metropolitan-pharmacy.com

Freecall: 0800 6384636 (0800 metinfo)